

Minutes

Network Provider Committee Meeting

Facilitator: Twylla Abrahamson

October 10, 2007

Check-In: Attendees

Twylla Abrahamson, Cami Burke, Honey Cowan, Tom Lind, Nicole Paul, Betty Readle and Gina Walker

Announcements/Information:

- Honey Cowan was happy to announce that the 7th Annual Blue Jean Ball was a great success! She learned a lot and was very appreciative of all the help she received. Most especially, she wanted to note that Miss California 2008 did a wonderful job of sharing the event on her website:
www.misscaliforniainternational2008.blogspot.com
- Gina Walker informed us that she has started a teen's and children's group which covers anything to do with life skills.
- Betty Readle started a provider consultation group which will meet the second Monday of each month from 10am to 12pm.
- Nicole Paul had no updates as she was just back from a vacation.
- Twylla noted that the revisions on the new provider letter are almost complete and it will go out to new providers as they are credentialed. What has been added is information about provider's responsibilities around HIPAA, the NPI number requirement, our MCU website, and the expectation that therapy provided is solution focused and time-limited, within a wellness and recovery philosophy.
She also noted that the insurance/license renewal letters have been recently sent out to providers.

Review of Minutes/Action Items:

- Honey indicated that she has one definite recruit and possibly a second one. Twylla offered to contact the second recruit to encourage her participation.
- The law and ethics training that has in the past been offered to all is now apparently limited to Placer County employees only. Twylla offered to look into the reason for the change.
- Nicole reported that the rate increase letter was mailed today. Nicole will keep all of the emails that support the rate increase request for future reference should it become necessary. She will clarify with the providers who sent the emails that they are

comfortable having their opinions shared. There were concerns voiced that the request might not reach the board of supervisors. The providers were wondering if they should form a coalition to meet with Maureen Bauman and Richard Knecht to discuss their feelings regarding the rate increase request. After a brief discussion it was decided that they would wait and see how Maureen and Richard respond before sending a group to meet with them.

- There have been changes made to the MCU Provider website, one of which is a change of name. The site will now be titled Placer County Behavioral Health Managed Care Network. Other changes include a list of helpful links, an alerts page and the addition of these meetings minutes each month.
- The providers were reminded that the Provider Collaborative is next week on Thursday October 18th at the Loomis Veterans Hall from 8:30am to 12:00pm. Some of the presentations will offer CEU's.
- Within 4 to 6 months, we will be requiring some form of documentation from providers to substantiate their claimed specialty areas. There was some discussion about what proof might be required. Twylla had asked providers in the committee if they had examples of a credentialing packet from any panels they are a part of. Betty brought one, which will be very helpful.
- Tom noted that in the not too distant future we will be conducting site inspections of provider offices. A site certification check sheet will be sent out prior to the actual inspection.
- The MCU will also be conducting chart audits which will not require the providers to be present, as there is no way for the providers to bill for their time. We discussed possible ways of accomplishing this process. Twylla recommended the following procedure: a) The providers bring their charts to us in a locked container. b) The charts are logged in by MCU. c) Within 24 to 48 hours the charts are logged back out to the provider. Providers would not have to participate in the review, but would be welcome if they chose to participate. All involved would sign confidentiality agreements.

Next meeting: Wednesday Nov. 14th, 10:30am to 12:00pm